First Consulting, Inc.

Technical Writing & Documentation Services

User Manuals · Service Manuals · SOPs · Standards & ISO Processes

The Technical Writing Team You Don't Have to Hire

First Consulting, Inc. brings 25+ years of documentation experience to companies building their document set from scratch — professional-grade manuals, guides, and SOPs, without building an internal team first.

25+ Years	15+
producing technical documentation	products & systems documented

TRUSTED BY: Ortho Clinical Diagnostics · Quaero Life Science · Tecan Group
Precision Optical Technologies · Kodak Alaris · Dale Carnegie · Avoq

STANDARDS & ISO PROCESS DOCUMENTATION

Pursuing ISO certification or a security evaluation without a compliance team? We research the standard, work out how it applies to your company, and write your processes to meet it. Experience includes:

ISO/IEC 27001:2022 · ISO/IEC 27002:2022 · ISO 9001 · ISO 14001 · TickIT
ISO/IEC 20243 · ISO/IEC 15408 (Common Criteria) · EAL 1–4 · FIPS

WHY GROWING COMPANIES CHOOSE US

- The same team and process we use for established companies is the process we bring to you for your full document set.
- We translate complex product and regulatory requirements into clear, concrete documents — no jargon, no guessing what "done" looks like.
- End-to-end ownership: manuals, guides, SOPs, and technical reports, built right from the first draft.
- Start small: we can own a single document set or product release end-to-end, so you can see how we work first.

HOW WE BUILD YOUR DOCUMENT SET

1. **Readiness assessment —** a free scoping call to map what documentation your product and industry require.
2. **Build the plan —** a document plan and templates sized to your product, audience, and applicable standards.
3. **Draft & execute —** full-scope writing — manuals, guides, processes — owned start to finish.
4. **Clean hand-off —** a documentation package built to hold up under real-world use, and audit or regulatory review where that applies.

PROOF STATEMENT

"Our writers have produced full-scope technical documentation — manuals, guides, and ISO and security-standard processes — across regulated and non-regulated industries, including 15+ Class I medical device products. We bring that same capability directly to companies building their document set from the ground up."

Get a free documentation readiness assessment.

Phone: (585) 387-0302 **Email:** info@firstconsultinginc.com **Web:** www.firstconsultinginc.com

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