First Consulting, Inc.

Technical Writing & Documentation Services

User Manuals · Service Manuals · SOPs · Standards & ISO Processes

The Documentation Partner That Makes You Look Good to Your Clients

You own the strategy and the client relationship. First Consulting, Inc. handles the technical writing — manuals, guides, SOPs, technical reports — reliably, on your timeline, without stepping on your role.

25+ Years	15+
producing technical documentation	products & systems documented

TRUSTED BY: Ortho Clinical Diagnostics · Quaero Life Science · Tecan Group
Precision Optical Technologies · Kodak Alaris · Dale Carnegie · Avoq

STANDARDS & ISO PROCESS DOCUMENTATION

Your clients' ISO and security-standard processes, written to the standard and to their organization — so you can stay focused on strategy and certification readiness. Experience includes:

ISO/IEC 27001:2022 · ISO/IEC 27002:2022 · ISO 9001 · ISO 14001 · TickIT
ISO/IEC 20243 · ISO/IEC 15408 (Common Criteria) · EAL 1–4 · FIPS

WHY CONSULTANTS PARTNER WITH US

- We don't compete for the strategy or client relationship — that's yours. We're the writing arm.
- We flex to however you want to structure the engagement: co-branded, white-label, or a direct introduction — your call.
- One reliable documentation partner across your whole client base, regardless of industry or standard.
- Predictability is the product: clear communication, dates that hold, and no surprises that land back on you.

HOW WE WORK WITH YOU

1. **Introduction call —** a short conversation to understand your client base and how you like engagements structured.
2. **Flexible setup —** co-branded, white-label, or a direct introduction — whatever fits your relationship with the client.
3. **Draft & deliver —** documentation produced to your client's spec, with communication on your terms throughout.
4. **Stay in our lane —** strategy and the client relationship stay with you; we hand back clean, reliable documents every time.

PROOF STATEMENT

"First Consulting, Inc. has produced technical documentation across regulated and non-regulated industries for 25+ years — including 15+ Class I medical device products and ISO and security-standard processes."

Let's set up a call so you know who to call when a client needs technical documentation.

Phone: (585) 387-0302 **Email:** info@firstconsultinginc.com **Web:** www.firstconsultinginc.com

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